



# Our Warranty

## 30-Year Limited Warranty

Thank you for choosing Design, Stone & Brick, Inc. (DS&B). We take pride in the quality and craftsmanship of our stone and brick veneer and stand behind our products with this 30-year limited warranty.

This warranty applies to the original purchaser and may be transferred once within the first 15 years of the original purchase. The warranty period remains 30 years for the original owner and is limited to 15 years for a subsequent owner.

### Warranty Coverage

DS&B warrants that its products will be free from material defects for 30 years from:

- The date of purchase
- The date of substantial completion of installation (if professionally installed)
- The closing date of a newly constructed building

Whichever occurs first.

If a product fails under normal use due to a defect in materials or craftsmanship, DS&B will, at its sole discretion:

- ✓ Repair the product
- ✓ Replace the product

⊘ Labor costs for removal or installation are NOT covered.

**All sales are final , no refunds or exchanges .**

### Replacement & Product Variations

- **Product Discontinuation:** DS&B reserves the right to discontinue or modify any product without notice. If a product covered by this warranty is no longer available, DS&B will provide a comparable replacement in quality and price, but exact matches are not guaranteed.
- **Color & Finish Differences:** Natural weathering and product updates may result in color variations between new and existing materials. DS&B makes no warranty regarding color matching. We recommend reviewing actual product samples before purchase.

## What's Not Covered?

This warranty does NOT cover damage caused by factors beyond DS&B's control, including but not limited to:

### 1. Improper Installation & Structural Issues

- Incorrect installation or failure to follow DS&B's installation guidelines or local building codes
- Use of accessories that do not properly secure DS&B products
- Damage due to movement, distortion, cracking, or settling of the wall substrate or foundation

### 2. Environmental & External Factors

- Accidents, misuse, neglect, vandalism, fire, or acts of God (earthquakes, hurricanes, tornadoes, floods, etc.)
- Excessive exposure to water from standing water, water backups, improper flashing, seepage, irrigation systems, or leaks
- Impact damage from foreign objects
- Chemical exposure, including salt, de-icing chemicals, cleaning agents, and other harmful substances
- Extreme heat sources, such as barbecue grills, fire pits, or window reflections

### 3. Surface Appearance & Cleaning

- Discoloration due to airborne stains, pollutants, algae, fungi, lichens, or cyanobacteria
- Surface fading or staining from normal weathering, including oxidation and exposure to the elements
- Minor chipping and cracking within ASTM C1364 & C90-05 standards that do not affect the product's strength or function
- Painting, sealing with non-breathable coatings, varnishing, or any other alteration of the original finish
- Use of harsh cleaning methods such as sandblasting, power washing, or silicone treatments

## Warranty Claims

To file a claim, you must promptly notify DS&B upon discovering a defect and provide the following:

- ✂ Proof of purchase (receipt or invoice)
- ✂ Proof of installation (if applicable)
- ✂ Proof of property ownership
- ✂ Photos or samples of the defective product

Submit claims to:

📍 Design, Stone & Brick, Inc.

1710 Turkey Creek Rd, Bldg. 4, Plant City, FL 33566





☎ 813-652-8214 or Email us at [info4designstone@gmail.com](mailto:info4designstone@gmail.com) Once we receive your claim, we will review it and may request additional evidence. DS&B reserves the right to inspect the product before determining a resolution.

**Limitations of Liability**

 THIS WARRANTY IS THE SOLE AND EXCLUSIVE WARRANTY OFFERED BY DS&B.

DS&B makes no other warranties, express or implied, including warranties of merchantability or fitness for a particular purpose.

DS&B is NOT liable for:

-  Loss of sales, revenue, or profits
-  Special, incidental, consequential, punitive, or exemplary damages
-  Third-party claims or commercial losses
-  Any claim exceeding the original purchase price

**Legal Rights**

Certain states do not allow limitations on implied warranties or exclusion of incidental/consequential damages. This means some parts of this warranty may not apply to you.

If any provision of this warranty is deemed invalid under state law, the warranty shall be modified only to the extent necessary to comply with that law.

For full details or questions, contact DS&B.